Atak Domain Refer-a-Friend Programme Agreement

Effective date: 18 November 2026

1. Parties and subject of the agreement

This Agreement is concluded between Atak Domain Bilgi Teknolojileri Anonim Şirketi ("Atak Domain") and the customer who joins the Refer-a-Friend Programme (the "Programme"; "Refer and Earn" in the customer panel) electronically (the "Participant"), and enters into force upon the Participant's electronic acceptance.

The Programme enables the Participant to invite new customers to Atak Domain through the link or code assigned to them and to earn rewards on orders that meet the conditions. Where the relevant campaign provides for it, the invited customer may receive a discount on their eligible order.

2. Joining the Programme and recording invitations

The Participant must hold an active Atak Domain customer account and accept this Agreement. The Participant shares the invite link or code in the form in which it was assigned to them.

Before completing their order, the invited customer must proceed through the invite link or, where the campaign allows it, use the invite code during the order. Each order can be attributed to one Participant only. The rules for matching a link or code to an order, and any tracking period, are set out in the conditions of the relevant campaign. If the Participant believes that a match did not occur because of a technical error, they may request a review from the customer panel.

2.1 Sending and sharing invitations

1. Sign in to your Atak Domain customer account.
2. Open the Refer and Earn section in the customer panel.
3. Share your personal invite link or code. Where offered in the panel, you may send invitations by e-mail or share the invite link of a service plan included in the campaign.

A Participant who has had no active invitation for six months may have their access to the Programme closed. The Participant may rejoin the Programme as long as they meet the participation conditions.

If the Programme conditions are breached, access to the Refer and Earn section may be suspended, or participation in the Programme may be terminated, in accordance with Clause 6.

3. Eligible orders and campaign conditions

To earn a reward, the invited person must place a paid order with Atak Domain for the first time, the product or service purchased must fall within the scope of the campaign, and the order amount must be collected. Atak Domain's customer and order records are reviewed to identify previous orders and customer accounts.

The products in scope, the minimum service term, any order amount limit, the reward rate or amount, the discount applicable to the invited customer and the conditions for combining with other campaigns are announced in advance on the campaign page or in the customer panel. The discount applicable to the invited customer is shown on the payment screen before the order is confirmed.

In the standard Programme, the reward is limited to the first eligible purchase. For subsequent sales, upgrades and renewals, only the Agency Partner conditions in Clause 4.5 apply. No discount is applied to the invited customer under the Programme for renewals, upgrades and additional sales.

3.1 Campaign scope and order requirements

For web hosting, managed hosting, WordPress hosting, reseller hosting, business email and other eligible services specified in the campaign list, the minimum subscription term is 12 months. Domain name registrations, transfers, renewals and other domain name services, as well as SSL certificates and website builder services, are not included in the reward calculation. The only exception to this rule is the new registration of country-code domain names (ccTLDs) that are included in the campaign list and have an annual registration price of USD 25 or more; transfers and renewals of these domain names do not qualify for a reward. Whether packages sold at a promotional first-term price are within scope is specified in the campaign list.

The rates for the first eligible purchase are as follows: (a) for web hosting, managed hosting, WordPress hosting and business email services, a 10% discount for the invited customer on the payment screen, and a reward for the Participant of 10% for cash payment or 15% for transfer to the usage balance (deposit); (b) for reseller hosting services and for the new registration of the country-code domain names specified above, a 5% discount for the invited customer, and a reward for the Participant of 10% for cash payment or 12% for transfer to the usage balance. Atak Domain may set different rates per product in the campaign list; the applicable rate is the rate shown in the customer panel on the order date. On the same order, the Programme cannot be combined with another referral programme or incentive. Invitations made before the Programme came into force are out of scope.

For the reward to be approved, the invited customer must remain active for at least 45 days after the purchase, their account must not have been closed and the payment must not have been fully refunded. Clause 4 applies to partial refunds.

3.2 Steps for the invited customer

1. Open the invite link or, where supported by the campaign, enter the invite code during the order.
2. Select the product or service specified in the campaign conditions so that it meets any minimum subscription term.
3. Complete your first eligible paid order. The inviting Participant's reward is approved after the order is verified and the conditions set out in Clause 4 are met.

4. Calculation, approval and use of the reward

The reward is calculated on the rate or fixed amount specified in the campaign. For percentage-based rewards, unless a different calculation method is specified in the campaign conditions, the basis is the amount collected for the product or service in scope, excluding tax and after discounts have been deducted.

The reward remains pending until order verification is complete and any applicable withdrawal or refund period has ended. No entitlement to a reward arises if the order is cancelled or refunded in full or the payment is reversed. On a partial refund, the reward is recalculated on the price of the eligible product or service whose payment has been retained. A reward already credited is corrected only up to the amount attributable to the order concerned, and the Participant is informed of the reason.

An approved reward is provided to the Participant by the method specified in the relevant campaign. Where the reward is credited to the customer account as a usage balance, the services for which it can be used, any expiry date and the conditions for conversion to cash are set out in the campaign announcement. Where cash payment is provided for, the payment method, payment schedule, any minimum payment threshold and any documents required by law are specified in the same announcement.

4.1 Payment methods and payment details

The Participant selects the payment method offered to their account in the Earnings section of the customer panel. If the usage balance is selected, the reward is credited to the Participant's Atak Domain account. The balance cannot be transferred to another account or converted to cash.

A Participant who chooses bank transfer provides, through the customer panel, the account holder and IBAN of a bank account registered in their own name or in the name of the legal entity they represent. For international transfers, the SWIFT/BIC code and other bank details required for the transaction may also be requested.

The PayPal option is offered to Participants who have a PayPal account able to receive and accept payments through PayPal in their country. The Participant provides, through the customer panel, the e-mail address linked to a PayPal account registered in their own

name or in the name of the legal entity they represent. Payment is made through the United Kingdom company whose name is shown on the payment screen. Missing or incorrect payment details are corrected before the payment is completed.

4.2 Transaction costs and deductions

To the extent permitted by law and by the rules of the relevant payment provider, transaction fees and currency conversion costs charged by the bank, an intermediary bank or PayPal for making a cash payment are borne by the Participant.

Atak Domain shows in the customer panel the deductions that can be determined before payment and the amount to be sent after those deductions. Deductions made during or after payment by an intermediary bank, the receiving bank or the payment provider may reduce the amount credited to the Participant's account. Tax withholdings required by law are shown separately.

4.3 Tracking invitations and earnings

In the customer panel, under Refer and Earn → Earnings, the Participant can view the status of invitations and the rewards calculated for each order.

- **Pending** — The invitation has been recorded; a paid order has not yet been completed.
- **Eligible** — An order within the scope of the campaign has been placed and its price has been collected. The conditions required for approval of the reward are awaited.
- **Declined** — The order is out of scope, has been cancelled or refunded, or the new-customer requirement has not been met.
- **Approved** — The reward has been added to the Participant's earnings. Payment or use is subject to the conditions of the selected method.

4.4 Payment thresholds and schedule

The minimum payout amount for approved rewards is USD 0.10 for the usage balance, USD 50 for PayPal and USD 200 for bank transfer. The Participant may change their payment preference for future transactions. Rewards transferred to the usage balance are calculated at the usage balance rate in Clause 3.1, and rewards paid by PayPal or bank transfer at the cash payment rate.

Once the threshold is reached, the usage balance is credited to the account in the local currency and can be used to purchase, renew or upgrade Atak Domain services. An amount credited to the account cannot be reversed to request a cash payment.

PayPal payments are processed daily from 09:00 UTC. Amounts that become eligible after the daily run are carried over to the next processing day. If the provider rejects a payment,

the Participant may update their details or contact PayPal support. The payment is retried with the corrected details in the next daily run.

Bank transfers are processed on Thursdays. Payments that reach the threshold after the processing time, or that cannot be sent for technical reasons, are processed on the following Thursday. The time it takes for an international transfer to reach the account may vary by bank and country. Payments rejected by the bank may be reprocessed in the following month once the details have been updated. Payment and matching issues can be reported through the customer panel.

Cash rewards not withdrawn within two years of the approval date may, to the extent permitted by applicable law and after notice to the Participant, be removed from the Programme earnings balance.

4.5 Agency Partner commissions

Participants approved by Atak Domain as Agency Partners earn rewards at the rates in Clause 3.1 on the first eligible order of the customers they refer; the discount in the same clause is applied to that customer on the first eligible purchase.

On eligible renewals, upgrades and additional sales by the customers they refer, approved Agency Partners earn, depending on the payment method chosen, a 10% cash commission or 15% in usage balance (deposit). For reseller hosting transactions, the usage balance rate is 12%. Domain name renewals are not included in this commission. No discount is applied to the customer under the Programme on these transactions. For additional sales other than the first order, matching through the partner's link or code is required.

Recurring commissions require referred sales volume of at least USD 100 in each six-month period. If the threshold is not met, recurring commissions stop and resume once the threshold is met again. The commission on the first eligible order is not affected by this condition.

4.6 Package orders

Where an eligible package in which several products are purchased in a single order is the invited customer's first purchase, the discount and reward rates in Clause 3.1 apply to each eligible product in the package. On subsequent renewals or upgrades of eligible products in the package, the commission rates set out in Clause 4.5 according to payment method and service type apply to approved Agency Partners.

If part of the package is refunded, the reward is recalculated on the price of the eligible products that were not refunded. If the whole package is refunded, the reward is cancelled. Matters not specifically regulated in this clause are governed by the general conditions of the Programme.

5. Use of the invite link

The Participant clearly tells the people they invite that they may earn a reward under the Programme. When sharing the invite link or code, no misleading statement may be made about the scope, price or discount conditions of the campaign. The Participant may not make commitments on behalf of Atak Domain or present themselves as a representative of Atak Domain.

Invitations are shared with the Participant's personal circle and for non-commercial purposes. Posts on the Participant's personal social media accounts (for example LinkedIn, Facebook, X) and in messaging apps fall within this scope; company pages and commercial accounts do not. The link may not be published on commercial websites, coupon sites, blogs or video channels. Distributing invitations through paid advertising, bidding on ads that target the Atak Domain brand or its spelling variations, and using the Atak Domain address as the display URL or as the direct landing target in paid ads are prohibited. Inviting one's own account or connected accounts, fake or duplicate accounts, unsolicited bulk sending and automated distribution of invitations are prohibited. Posts that qualify as commercial electronic messages must comply with the applicable legislation.

6. Review, objection and removal from the Programme

A reward may be declined or cancelled if the order amount cannot be collected, if the order is fraudulent, or if the reward has been obtained in breach of the Programme conditions.

Where there is a concrete suspicion of irregularity, Atak Domain may hold the reward concerned until the review is concluded and may ask the Participant for information about the transaction. If a breach is established at the end of the review, Atak Domain may cancel the reward concerned and, depending on the seriousness or repetition of the breach, suspend the Participant's access to the Programme or terminate their participation.

The Participant may submit objections concerning the calculation of a reward, its matching to an order or its cancellation through the customer panel. Atak Domain informs the Participant of the outcome of the review and of any correction made, together with the reasons.

7. Protection of personal data

Atak Domain processes the personal data needed to run the Programme, match invitations to orders, calculate rewards, assess objections and investigate irregularities in accordance with the Turkish Personal Data Protection Law No. 6698 and related legislation. Information on the purposes of processing, the legal grounds, any data

transfers and the rights of data subjects is provided in the privacy notice made available under the Programme.

When sharing the invite link or code, the Participant may provide Atak Domain with contact details belonging to third parties only if there is a lawful basis for processing and transfer.

8. Changes to and termination of the Programme conditions

Atak Domain may amend, suspend or terminate the Programme with effect for the future. Changes that affect the Participant's rights are announced through the customer panel or the registered contact address before they take effect.

Orders completed before the date of the change or termination are assessed under the conditions in force on the order date. Rewards arising from these orders that meet the conditions are provided to the Participant according to the procedure specified in the relevant campaign. The Participant may leave the Programme by giving notice through the customer panel.

9. Governing law and disputes

This Agreement is governed by Turkish law. The right of consumers to apply to consumer arbitration committees and consumer courts, depending on the nature of the dispute and the monetary limits in force, is reserved. For other disputes, the provisions of the relevant legislation on jurisdiction and competence apply.

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