

## Domain Renewal Notification & Policy

### 1. Purpose

This policy regulates the renewal notifications, reminders, automatic renewal processes, expiration handling, and recovery procedures for domain name registration services provided by Atak Domain.

### 2. Notification Process

Atak Domain commits to sending notifications before a registered domain reaches its expiration date according to the following schedule:

- **First Reminder:** Approximately 30 days before expiration — via email.
- **Second Reminder:** Approximately 5 days before expiration — via email.
- **Third Reminder (Final Warning):** At the moment the domain expires — via email.
- If the domain has expired and is still within the applicable grace or recovery period, an additional notification specific to this status will be sent.

### 3. Expired Domains & Recovery Process

- Expired domains may enter a “grace period” or “redemption period” depending on the policies of the registry and the corresponding TLD.
- Duration and fees vary by TLD and will be communicated to the customer.
- If the customer does not renew the domain despite notifications, the domain may be deleted or released to third parties. Atak Domain assumes no liability in such cases.

### 4. Customer Responsibilities

- Customers must keep their contact information (email, phone, control panel details) up to date.
- Customers are responsible for tracking domain renewal dates.
- Payment information must be valid and up to date; otherwise, renewal cannot be processed.

### 6. Notification Methods

- Email notifications
- Alerts within the user control panel

The customer is responsible for reviewing and keeping track of all reminders and notifications sent through these channels.

### 7. Disclaimer of Liability

Atak Domain establishes and operates the technical notification system; however, it cannot be held responsible for:

- outdated or incorrect customer contact information,
- the customer's failure to receive or review notifications,
- loss of domain name resulting from the customer's failure to renew.

The responsibility to renew the domain lies solely with the customer.

### **8. Recommended Practices (For Customers)**

- Register and maintain important domains for multiple years.
- Regularly check email notifications and the user panel.
- Add alternative contact details (backup email, phone number).

### **9. Policy Amendments**

Atak Domain may modify this policy at any time. The updated version becomes effective immediately upon publication on the website. By continuing to use the service, the customer is deemed to accept the updated terms.