

## Live Chat Service Agreement

The Atak Domain Live Chat Service Agreement relates to the use of the live support services offered on our website and contains important information and rules regarding how we access and use the personal data you share with us.

By continuing to use the Atak Domain live support service or by entering any chat session, you acknowledge that you have read, understood, accepted, and agreed to comply with the terms set forth herein from the outset.

If you do not accept these terms, you must not continue to use our live support service or participate in any chat session.

### Prohibited Conduct in the Use of Atak Domain Live Chat

You unconditionally agree **not to engage in any of the following content or behaviors** through Atak Domain live support channels.

In case of violation, your service may be terminated immediately, your session may be closed, and legal/administrative processes may be initiated if deemed necessary. You are deemed to have accepted these consequences in advance.

Prohibited content and actions include:

- Making requests, referrals, or sharing content related to fraud or malicious activities in any publicly accessible environment
- Transmitting information through live support that is unreasonable, risky, unlawful, or may raise suspicion of misuse
- Encouraging, facilitating, or seeking assistance for actions explicitly or implicitly prohibited by applicable legislation
- Using defamatory, disparaging, degrading, or personality-rights-violating expressions
- Making threats that imply physical, technological, or psychological harm, or implying assault or violence
- Using aggressive, severely insulting, degrading, or profane language
- Making statements that constitute slander against any real or legal person
- Using hate speech or expressions targeting race, religion, ethnicity, or any discriminatory basis
- Threatening, harassing, degrading, or attempting to discredit Atak Domain or any member of the live support team (including any representative/operator)
- Engaging in malicious speech or actions that harm the reputation, commercial standing, or brand of Atak Domain
- Acting in a way that disrupts the functioning of the live support infrastructure, occupies the system, generates spam, or interferes with service continuity
- Attempting to damage, interfere with, or gain unauthorized access to our systems, data,

software, website, or IT infrastructure

- Impersonating any individual or attempting to act on behalf of another person without authorization
- Attempting to use the live support service with accounts or information belonging to third parties without proper authority or relevance
- Attempting to obtain material or immaterial gain in an unfair, unlawful, misleading, or deceptive manner through any of the methods listed above or similar methods

### **Atak Domain's Rights in Case of Violations**

Upon detection of any such violations, Atak Domain reserves the right to:

- Immediately terminate the related chat session
- Temporarily or permanently restrict your account, IP address, or related access channels
- Impose limitations, suspend, or halt domain or other services linked to your account if deemed necessary
- Report the matter to authorized governmental authorities depending on the nature of the violation

By continuing to use the live support service, you are deemed to have accepted the above sanctions in advance.