

# Privacy Policy

This Privacy Policy explains the principles regarding the processing of personal data by **Atak Domain Bilgi Teknolojileri Anonim Şirketi** (“Atak Domain”, “Company”, “we”, “us”) within [www.atakdomain.com](http://www.atakdomain.com) and all associated services.

Atak Domain regards the protection of personal data as a fundamental right and processes such data in full compliance with the **Turkish Personal Data Protection Law No. 6698** (“KVKK”), the **EU General Data Protection Regulation** (“GDPR”), and applicable **ICANN** and **TRABIS** regulations.

## 1. Data Controller

### Data Controller

Atak Domain Bilgi Teknolojileri Anonim Şirketi

İstasyon Mahallesi Efe Sadık Caddesi No: 4 İç Kapı No: 2 Kartepe – Kocaeli

Phone: +90 262 325 92 22

Email: [hukuk@atakdomain.com](mailto:hukuk@atakdomain.com)

## 2. Data Collected

During your use of Atak Domain services, the following categories of data may be collected.

### 2.1. Account and Contact Information

- Name and surname
- Phone number
- Email address
- Billing and contact address
- Company information (if applicable)

### 2.2. Domain Name Transaction Data

- Domain registration, renewal, and transfer records
- Mandatory WHOIS/RDDS contact information
- DNS, name server, and technical transaction logs

### 2.3. Payment and Billing Information

- Billing information
- Order records
- Payment approval data

**Note:** Your credit card details are never stored on Atak Domain’s systems. All transactions are processed securely through contracted payment service providers.

### 2.4. Technical and Traffic Data

- IP address
- Browser and device information
- Login/logout records
- Cookie data
- Access logs and transaction timestamps

## 2.5. Support and Application Information

- Support request and ticket data
- Identity verification documents (TRABIS documents, domain ownership proofs, etc.)
- Records related to UDRP/URS proceedings

## 3. Purposes of Processing Personal Data

Personal data collected by Atak Domain is processed for the following purposes:

- Providing services, performing domain registration and renewal operations
- Fulfilling obligations arising from ICANN, TRABIS, and other global/local regulations
- Creating, verifying, and managing customer accounts
- Executing payment, billing, and financial processes
- Providing technical support
- Security, abuse detection, fraud prevention, and risk management
- Fulfilling legal notifications and responding to official authorities
- Improving system performance, user experience, and service quality

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## 4. Data Sharing

Your personal data may be shared only in the following mandatory cases:

- ICANN and relevant domain name registries
- TRABIS / BTK (for .tr domain names)
- Payment processors and banks
- Legally authorized authorities (courts, law enforcement, etc.)
- Technical service providers (server, CDN, security software, etc.)

Outside of these cases, no personal data is shared with third parties nor used for commercial purposes.

## 5. International Data Transfer

Some domain name operations are carried out by international registries; therefore, your personal data may be transferred abroad when necessary.

Such transfers occur only in accordance with contractual obligations and appropriate data protection safeguards.

## 6. Cookie Usage

Atak Domain uses cookies to enhance user experience and optimize services. Users may manage or block cookies through their browser settings.

## 7. Data Security

Atak Domain implements the following security measures to protect your personal data:

- SSL/TLS encrypted communication
- No storage of credit card information
- Updated security patches and continuous system monitoring
- Firewalls and intrusion prevention systems
- Access control and multi-layered security mechanisms

## 8. Your Rights Regarding Personal Data

Under **KVKK Article 11**, you have the following rights:

- To learn whether your personal data is processed
- To request information regarding processing activities
- To request correction of incomplete or inaccurate data
- To request deletion of your personal data
- To object to data processing
- To request data portability (for GDPR-covered users)

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Applications may be submitted to: [hukuk@atakdomain.com](mailto:hukuk@atakdomain.com)

## 9. Updating or Deleting Information

Users may view, update, or delete their personal information via the account panel. Deletion requests are processed once legal retention periods expire.

## 10. Third-Party Links

Atak Domain may provide links to third-party websites.

These websites operate under their own privacy policies; Atak Domain is not responsible for their practices.

## 11. Changes to This Policy

Atak Domain may update this Privacy Policy at any time.

Revisions take effect immediately upon publication on the website.

## 12. Contact Information

For all questions and requests:

Email: [hukuk@atakdomain.com](mailto:hukuk@atakdomain.com)

Email: [domain@apiname.com](mailto:domain@apiname.com)

Phone: +90 262 325 92 22

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[KVKK Personal Application Form](#)